



- ## Emergencies

Fire, Police, Ambulance Dial 111

- You are located at 243 Jollies Pass Road, Hanmer Springs

TOWN SIREN = FIRE SERVICE

 [hanmerforestcamp](#)

 [hanmerspringsforestcamp](#)

 www.hanmerforestcamp.co.nz reservations@hanmerforestcam.com reservations@hanmerforestcamp.co.nz



Guest Information

- After-hours emergencies please use the intercom at reception or phone our after-hours number.
- Check-out time is **10 am**, failure to depart at this time will result in extra charges.
- Quiet Time is between **10 pm** and **8 am**

Camp Rules

Behaviour

Excessive drinking and parties are prohibited. Please consider other guests and keep noise to a minimum. Guests will be told to leave if they are causing damage, excessive noise or disturbing others. This includes unacceptable language, excessive intoxication, aggressive or argumentative attitudes.

No refund will be given and charges will apply for any damages / loss of income caused.

Smoking/Vaping

Our Camp is smoke-free. You will be fined \$200 for smoking and vaping anywhere on the campgrounds.

A designated smoking area is located on the right near the front entrance. Failure to use this area can result in you being asked to leave and a fine applied.

Children

All children in the camp are the responsibility of their parent / guardian. All children under 15 must be accompanied by an adult when using the amenities, playgrounds and forest trails. We require all children to be back at their registered accommodation or site by 9:30 pm.

Damage

Cost of damage to property or accommodation will be recovered. Any loss or damage of a room key will incur a \$50 charge. Any missing pillows and protectors will incur a \$20 replacement charge.

Non-Refundable

We do not offer refunds if you change your mind or shorten your stay with us.

Visitors

All visitors will need to register on arrival at reception. Additional day charges will apply. All visitors must leave the camp at **9 pm**.

Parking

Please do not park parallel to any buildings. Please do not block roads / walkways when you park. If you are unsure of where to park, ask our friendly staff.

Pets

Pets are only allowed to stay if you are on a campsite. Pets must be on a LEASH at ALL times. Pets are NOT allowed in any accommodation or communal buildings. Please clean up after your pets.

Pets making a mess or being a nuisance to other guests may end your stay without refund.

Fires

No open fires are to be lit at anytime. Any enclosed fires must be approved by Management prior to your arrival. Failure to notify management may result in fees and eviction.

EV Charging

EV Charging must be discussed with camp management before plugging in.

Address

📍 243 Jollies Pass Rd - Hanmer Springs

☎ 03 315 7202 ☎ After Hours - **021 039 0036**
(Emergencies Only)

Reception Hours

Sun - Thurs: 8:30 am - 5:00 pm

Fri & Sat: 8:30 am - 6:30 pm

Internet

ID: Hanmer Springs

Access Code: Forest243

Speed Limit

ALL roads in the camp are shared between vehicles, pedestrians and kids on bikes and scooters. All roads have a speed limit of **5 km/h**.

Laundry

Washing machines and dryers require tokens to operate, these can be purchased from the office at **\$4** per token. Soap powder is **\$2** per pack.

These can only be purchased during office hours.

Kitchens

In Consideration for all other guests, please clean up after yourself when you have finished using the kitchen.

We have a number of kitchens on site, which can be privately booked. Please check with Reception if you are unsure of which kitchen to use during your stay. Please make sure you name all food in the kitchens.

Showers

We are happy to be able to provide you with hot showers that are not coin-operated, however, our women's showers are on a 6-minute timer with a 2-minute delay in between. Men, please keep your shower time to a minimum.

Rubbish/Recycling

Bins are located within each kitchen throughout the camp. Please make sure you are putting your rubbish/recycling in the correct bins. If a compost bin is not provided please put food scraps into general rubbish.

Heating

Please note if the light on your heater is flashing the heater is on a 1-hour timer. To have the heating on constant, please hold the button for 10 seconds, let go and the light will stay on.

BBQ'S

Gas bottles can be hired from Reception for \$10 per meal during office hours. Please pay a \$20 cleaning deposit. If the BBQ is not cleaned after use, you will lose your deposit.

Drinking Water

All our water is drinkable. We collect our water from the stream that runs through the camp. This may result in some discoloration. 3 types of filters are used, including UV filtration.