

Bart, Donna and the team welcome you to the Hanmer Springs Forest Camp!

After hours Emergencies or concerns please use the intercom at Reception or phone us on 021 039 0036

Internet

Internet codes can be purchased from the office and range from \$2 through to \$40 depending on how much data is required during Office Hours.

Laundry

Washing machines and dryers require tokens to operate, these can be purchased from the office for \$4 per token during Office hours. Soap powder is also available for \$2 per sachet.

Rubbish/Recycling

Bins are located within each Kitchen and throughout the camp. Please make sure you are putting your rubbish/recycling in the correct bins.

Kitchens

We have a number of Kitchens on site, a number of these Kitchens are often privately booked. Please check with Reception if you are unsure of what Kitchen to use during your stay with us. Please make sure you name and date all food in the Kitchens with your departure date. This prevents us from having a build up of food being left behind.

Showers

6 minute showers operated on a timer by pushing the button in the shower.

Drinking Water

All our water is drinkable

BBQ's

Gas bottles can be hired from Reception for \$8 per meal during Office Hours. Please clean the BBQ after use and return the gas bottle to Reception.

Address

Q 243 Jollies Pass Rd⋅Hanmer Springs



**** 03 315 7202

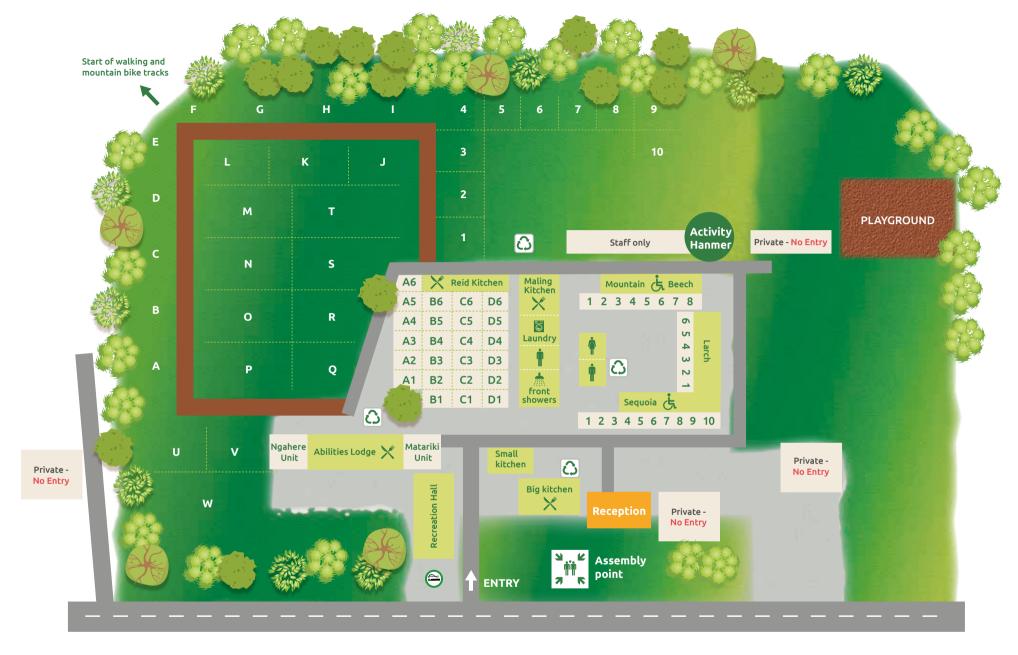
Reception hours

8.30am - 8.00pm 7 days a week

Camp Rules

- · Check in 2 pm onwards.
- Departure by 10am
- We do not offer refunds if you change your mind or shorten your stay with us.
- Our camp is smoke free which means you are required to smoke at the dedicated smoking area ONLY during your stay with us.
 This can be found on the right near the front entrance. There is a fee of \$200 for any breach of this policy, cleaning and or damages.
- We are a family orientated/kids school camp, so therefore please respect this and keep noise to a minimum between 10pm and 7am. Any excess noise will NOT be tolerated.
- In case of an emergency or a noise complaint outside office hours please use the intercom at Reception or phone us on 021 039 00 36. We are unable to fix any problems the following morning.
- No dogs or pets are allowed on site. If you are found to have an animal on site you will be asked to leave
- · Speed limit is 10kph
- \cdot All visitors must leave the park by 10pm
- Any loss or damage of a room key will incur a \$30.00 charge.
 Also, be sure our pillows remain in the room please, replacement pillows are charged at \$10.00.
- Any damage, vandalism or theft towards the Forest Camp, will result in you being charged.

(Repeat failure to comply with any of these rules will result in you being asked to leave the camp - No refunds given)





- · After Hours Emergencies please use intercom at reception we are unable to rectify a problem the following day.
- · Out of respect to other guests please keep noise to a minimum between 10pm and 7 am.
- · Check out time is 10am.



